On September 10, 2020, 82 out of 88 (93%) identified domestic violence programs in Texas participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

**5,950 Victims Served in One Day**

3,712 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

2,238 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

**1,563 Hotline Contacts Received**

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in Texas received 1,563 contacts, averaging 65 contacts per hour.

**879 Individuals Attended Prevention and Educational Trainings**

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 879 individuals in communities across Texas. Advocates provided 48 trainings that addressed domestic violence prevention, early intervention, and more.

**948 Unmet Requests for Services in One Day**

Victims made 948 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 36 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.

“We were fortunate enough to receive COVID-19 funding but we are now facing cutbacks in the primary grants that fund our most basic expenses. As we face the year ahead, we will try to meet these challenges with a hopeful attitude but we are concerned about our future.”

Learn more about domestic violence in Texas: TCFV.org